

**Yaxley Group Practice**

# **NEWSLETTER**

## **Summer 2017**

# **Travel Vaccinations**

If you are planning to travel outside the UK, you may need to be vaccinated against some of the serious diseases found in other parts of the world. Vaccinations are available to protect you against many travel related infections, such as yellow fever, typhoid and hepatitis A.

You don't always need vaccinations to travel abroad. If you do, the type of travel jobs you need depends on which country you are visiting and what you are doing.

Please ask at reception for a Travel Health questionnaire; one has to be completed for each person who is traveling. When completed return to reception and they will give you an appointment with one of our nurses to discuss and give you the vaccinations required for your destination.

***If travelling to Europe please look on the Fit for Travel Website where you will find all the information you need <http://www.fitfortravel.nhs.uk/home>***

***If vaccinations are required then please contact Reception who will make you an appointment to attend one of our clinics***

Please allow at least **4 weeks** before you are due to travel, because some vaccinations need to be given well in advance to allow your body to develop immunity and some involve multiple doses spread over several weeks.

***PLEASE DO NOT LEAVE IT UNTIL THE LAST MINUTE***

### **Late arrivals**

When an Appointment Time has been issued to our patients we do our best to see our patients on time. Our primary concern is the safe and efficient delivery of medical care for all our patients.

We ask all our patients to arrive in a timely manner for their appointments. We suggest you are checked in and in the appropriate Waiting Room at least 5 minutes before your appointment time.

# Yaxley Group Practice

We understand that a patient's arrival can be delayed due to lots of different reasons, sometimes out of the patient's control, but increasing numbers of late arrivals interfere with the Clinicians ability to stay on their schedule, deliver the care our patients require, and causes delay for other patients scheduled to see them. We do understand that it can be frustrating when the clinicians themselves are running late but this is often due to emergencies and unexpected care required by patients.

Could all our patients please be aware that arriving late for your appointment may result in you not being seen and your appointment being rescheduled for another date and time. Please make a realistic allowance for arriving early and any potential traffic conditions when planning your journey. Please be aware and understand that despite our best efforts, it may still be necessary to reschedule your appointment.

Please let our reception team know ASAP if you are likely to be late or miss your appointment.

Thank you for helping us to maintain the standards of care we strive for.

## **Now registering patients from All of Hampton and Bedstone Way, Farcet**

Register with us at Yaxley Group Practice! Unlike in traditional General Practice, you and your family can be seen the day you want to be seen, usually the same day.

- We operate a 'Dr. First Appointment System' with minimal waiting times for appointments.
- We are able to offer same day assessments via telephone or face to face
- We have a good mix of Male and Female Doctors, Specialist Nurse Practitioners, Emergency Care Practitioners and a Prescribing Pharmacist.
- Routine treatment room appointments are bookable online 24/7 up to 12 weeks in advance.
- Doctors' telephone call backs are available to book online after 6.30pm the night before.
- We offer a full range of primary care services including Onsite Blood Testing, Minor Operations, Travel Vaccination Clinics and Full Contraception Services.

If you want to find out more, look on line at [www.yaxleygp.nhs.uk](http://www.yaxleygp.nhs.uk) or ring us on 01733 240478

# Yaxley Group Practice

## Urine Samples

Due to a new system of testing at the Laboratory we now require that your urine sample bottle is **full to the top of the label (This is for adults and children)**

A urine collection cup is available from Reception when collecting your urine bottle if required

Can we also ask that you enter your **full name and date of birth on the bottle and the slip enclosed**

## Donations to Yaxley Group Practice

In the past any donations received from grateful and bereaved patients were channelled through the Yaxley Health Centre Patients Association. Following the winding up of the Patients Association at their Annual General meeting on Monday 24<sup>th</sup> April 2017 any patient who wishes to make a donation for the benefit of patients can continue to do so by addressing it to Yaxley Group Practice.

Thank you

## New Health App

### MyHealth Cambridgeshire & Peterborough

#### Need to find local health services quickly? New 'MyHealth' app for Cambridgeshire and Peterborough

A new app to help Cambridgeshire and Peterborough residents find local NHS services available to them has been launched.

Quick and easy to use, the **'MyHealth Cambridgeshire & Peterborough'** app will direct you to your nearest appropriate NHS service. This includes local GPs, pharmacies, minor injury units, and dentists, based on your location or postcode.

Free to download and available in five other languages, including Polish, Latvian, and Lithuanian, MyHealth provides up to date information on current services including directions, opening hours, and contact details.

The app is available to download for iOS via Apple Store, Android via Google Play, and Windows phones via Microsoft Store by searching for

**'MyHealth C&P CCG'**.

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## London Marathon 2017



We would like to send our belated but heartfelt Congratulations to Arvind Thandi (YGP Pharmacist) who took part in this year's London Marathon. Arvind completed the course in 5 ½ hours.

Congratulations Arvind you are a superstar!!!

## Bank Holiday Closure



We will be closed for the Late Summer Holiday on Monday 28<sup>th</sup> August 2017.  
The surgery will be open on Saturday 26<sup>th</sup> August in the morning only.

Please make sure you have sufficient medication to cover over the holiday period

Thank you.

## Monthly Closures Dates

Please note the surgery will be closed once per month for a clinical governance afternoon, please check our website/Facebook page for further details of times and dates.